



61 4P2121

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: ERIC R. ALLING ET AL. )  
Serial No.: 09/716,653 ) Group Art Unit: 2121  
Filed: November 20, 2000 ) Examiner: Meltin Bell  
For: SYSTEM AND METHOD FOR ) Confirmation No.: 8386  
REMOTEY DIAGNOSING FAULTS )

AMENDMENT

RECEIVED

JUL 02 2004

Technology Center 2100

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed March 29, 2004. The following remarks are respectfully submitted.

I hereby certify that this correspondence was deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on	
June 28, 2004	(Date of Deposit)
Michelle E. Fetzner	(Name of Person Mailing Paper)
<i>Michelle E. Fetzner</i>	June 28, 2004
Signature	Date